

## Terms & Conditions

### ADVANCE BOOKINGS

We highly recommend booking your treatment in advance to ensure that your preferred time and service is available.

### SPA ARRIVAL

We suggest you arrive 15 minutes prior to your appointment, which will allow you time to change into a comfortable robe. Please understand that late arrivals will not receive an extension on scheduled treatments.

### LOSS OR DAMAGE

We regret to inform you that we cannot be responsible for any loss or damage of personal belongings. For the protection of your clothing we also advise you wear the robe provided.

### RESPECT FOR OTHERS

The Spa is a space of tranquility and well-being. Please be as a quiet as possible, and switch off your mobile phone.



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Dubai Hills Mall, Al Khail Road (E44),  
near to Al Barsha South, G floor



## OUR COMMITMENTS: MORE THAN JUST A BRAND!



### RESPECTING BIODIVERSITY

Naturally, a brand that loves nature cares about conservation and sustainability. At L'OCCITANE, we use traceable, sustainably sourced ingredients, making sure that plants are cultivated and harvested without harming the environment or biodiversity. We've even developed supply chains that protect local plant species.



### SUPPORTING PRODUCERS

Our relationship with our producers is precious, and built on trust and mutual respect. They're the ones who grow the locally sourced, traceable ingredients that lie at the heart of our products.



### REDUCING WASTE

Have you heard of the L'OCCITANE three Rs? Recycle, Reduce, React! L'OCCITANE is concerned (to put it lightly...) about the impact of plastic pollution. So we're trying to make a difference. We offer a recycling service in many of our stores to help reduce waste. We sell refills and strive to make our packaging as environmentally friendly as possible.



### EMPOWERING WOMEN

At L'OCCITANE, we believe in gender equality and empowering women to achieve their goals. Through our work in Burkina Faso, we've enabled the women who make our shea butter to gain more independence. Our Foundation has helped them to have access to microcredits, literacy programs and education for their children.



### CARING FOR SIGHT

Have you noticed the Braille on our packaging? Or the fund-raising products we sell to help fight preventable blindness? Through partnerships with NGOs and UNICEF, and through the work of our Foundation, we act on several fronts to support the blind and visually impaired.



### CELEBRATING CRAFTSMANSHIP

Artisanal skills are disappearing, and yet they're so important! When you think of L'OCCITANE, you think of authenticity, expertise, traditions and of course, Provence. L'OCCITANE has always been passionate about craftsmanship and creativity, so it makes perfect sense for the brand to work with local artisans.

Spa  
L'OCCITANE



## JOURNEY TO PROVENCE THROUGH YOUR SENSES

When you step into a Spa L'OCCITANE, you are entering a little corner of Provence. Every gesture, every ingredient and every ritual is inspired by our favorite place on earth. Your journey will start with a Welcome Ritual that will help you dive into well-being right away.

Then, your targeted treatment will engage all of your senses - with sensorial textures, relaxing music, and herbal teas inspired by Provencal traditions. Like the rest of L'OCCITANE's universe, our Spa is all about authenticity and we always prefer hand-performed treatments over machines, and traditional massage techniques over technology. Just as Provence is the land of beauty, Spa L'OCCITANE is a sanctuary of tranquility that will refresh your senses and restore peacefulness and inner balance.



## Signature Treatments

### FACIAL & BODY MASSAGE

If you want to experience our recommendations, follow the guide  
And pick one of our signature treatments:



#### Immortelle Divine Secret

90 Minutes - AED 449

An ideal treatment to help combat skin-slackening  
of face and neck, as well as the décolleté area.



#### Reset Face & Eyes

45 Minutes - AED 249

A treatment performed with the help of  
Gua Sha stones for a rested complexion and  
an opened-up eye contour.



#### Relaxing Aromachology Massage

90 Minutes - AED 449

Expert massage techniques come together  
to stimulate circulation and help ease tensions  
& relieve stress.



#### Almond Detoxifying Balance

90 Minutes - AED 449

This treatment helps boosting  
circulation and promotes elimination of toxins  
& excess water.

## A la carte Menu

### FACIAL & BODY MASSAGE

You are unique. So should be your treatment.  
Pick and choose all the options that you prefer and tailor it to your needs.

### 1. Treatment Duration

#### FACIAL

60 minutes - Face Scrub + Face Massage + Face Mask  
AED 349

#### BODY MASSAGE

60 minutes  
AED 349

90 minutes  
AED 449

### 2. Skin Priority & Sensory Journey

#### FACIAL



**Advanced Anti-Ageing**  
*Immortelle Divine*



**First Signs of Ageing**  
*Immortelle Precious*



**Brightness**  
*Reine Blanche*



**Nutrition**  
*Shea Butter*



**Recharge Skin**  
*Immortelle Reset*



**Hydration**  
*Aqua Réotier*

#### NEEDS

Enhance skin firmness & elasticity

Stimulate circulation, eliminate toxins  
& restore skin's glow

## BODY MASSAGE



**Smooth Skin**  
*Almond Supple Oil*



**Nourish Skin**  
*Shea Fabulous Oil*



**Neutral Scent**  
*Neutral Massage Oil*



**Relaxing Scent**  
*Aromachology Relaxing  
Massage Oil*



**Revitalizing Scent**  
*Aromachology Revitalizing  
Massage Oil*

## NEEDS

Ease muscular tensions & feel  
refreshed and rebalanced

Boost circulation and help toxins  
elimination & water retention

Stimulate circulation  
& re-invigorate

Stimulate circulation & relieve  
stress, calm body and mind

Comforting heat sensation  
and help rebalance the body

### 3. Toppings (optional)

#### FACIAL

(valid for 60 min treatments)

+15 Minutes per topping - AED 75

Steam Extraction

Neck & Décolleté Massage

Eye Treatment

Gua Sha Ritual

Back Massage

Foot Care

#### BODY MASSAGE

+15 Minutes per topping - AED 75

Face Booster

Hot Stones

Face Massage

Scalp Massage

